

Jain Chamber of Commerce

Global Governance & Institutional Policy Framework

Dispute Resolution Guidelines (Professional Institutional Conflict Management Framework)

Purpose

To resolve disputes fairly, transparently, and professionally while maintaining institutional harmony and integrity.

Types of Disputes Covered

- Member disputes
- Governance disagreements
- Financial conflicts
- Ethical complaints

Dispute Resolution Process

- Initial Mediation
- Formal Review Committee
- Ethics Council Evaluation
- Executive Committee Final Decision

Resolution Principles

- Neutrality & fairness
- Confidential proceedings
- Evidence-based decision making
- Time-bound resolution process

Appeal Mechanism

- One-time appeal to Executive Committee
- Independent Advisory Board opinion (if required)

Powers

- Ethics Council may conduct investigations
- Executive Committee has final binding authority